

**EAST HERTS:  
DRIVERS ACE NEW COURSE**

The first taxi drivers from East Herts to attend a new compulsory driver training course have passed with flying colours.

The comprehensive one-day course has been introduced for all new and existing taxi drivers licensed by East Herts District Council.

It covers all the key information required to be a competent and safe driver, including customer service, local knowl-

edge, driver safety, rules and regulations, the Highway Code, arithmetic, safeguarding and disability awareness. Inayut Allah, a taxi driver from Hertford, told the Hertfordshire Mercury: "It was a long day with lots of information. I really enjoyed it and all the trainers were very helpful. I did lots of preparation beforehand, and I think that helped me to pass."

Executive member

for environment and public space Graham McAndrew said: "Safety is paramount and this valuable training for all taxi drivers will help ensure that customers feel even safer using taxis in East Herts.

"It is a first step towards a county-wide standard for licensed drivers and we are pleased to demonstrate our commitment to be leaders in the field of customer safety."

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**TAXI DRIVERS GO TO THE TOP OF THE CLASS**

The first taxi drivers from East Herts to attend a new compulsory taxi driver training course passed with flying colours recently. The comprehensive one day course delivered by specialists from Watford Borough Council has been introduced for all new and existing taxi drivers licensed by East Herts Council. It covers all the key information required to be a competent and safe driver including customer service, local knowledge, driver safety, rules and regulations, the highway code, arithmetic, safeguarding and disability awareness.

Inayut Allah, a taxi driver for Hertford said: "It was a long day with lots of information, I really enjoyed it and all the trainers were very helpful. I did lots of preparation beforehand and I think that helped me to pass."

Mark Goddard, a taxi driver for Bishop's Stortford said: "The course was well run and the trainers really knew what they were doing. As it's a new test, I didn't know what to expect, but I found it straight forward and was really pleased to pass."

Executive member for environment and public space Graham McAndrew said: "Safety is paramount and this valuable training for all taxi drivers will help ensure that customers feel even safer using taxis in East Herts. It is a first step towards a county wide standard for licensed drivers and we are pleased to demonstrate our commitment to be leaders in the field of customer safety."

